

DOB 11 230023

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2011-292

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Alliance Global Networks, LLC

Company Name

203-221-8700

Dbaf/ka

Telephone #

107 W Michigan 4th Fl

Mailing Address

Kalamazoo MI 49007

City, State, Zip Code

1221 Post Rd E

Business Location

Westport CT 06880

Fairfield

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: B Allston Moore Jr

Mailing Address: 5 Exchange St

City, State, Zip Code: Charleston SC 29401

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Mary O'Keeffe

General Manager (Include address if different than above.)

203-221-8700 / 203-221-8705 / mok@alliancegrp.com

Telephone Number

Facsimile Number

E-mail Address

B. Bobbi Ann Lasek

Customer Relations /Complaints Representative (Include address if different than above.)

203-221-8700 x48 / 203-221-8705 / bobbi@alliancegrp.com

Telephone Number

Facsimile Number

E-mail Address

C1. Bobbi Ann Lasek

Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

203-221-8700 x48 / 203-221-8705 / bobbi@alliancegrp.com

Telephone Number

Facsimile Number

E-mail Address

C2. 800-756-2236

Customer Contact (Toll Free Number)

D.

Engineering Operations (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

E.

Test and Repair (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

F.

Emergencies (During non-office hours)

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.

Mary O'Keefe

Regulatory Officer (Include address if different than above.)

203-221-8700

Telephone Number

/ 203-221-8705

Facsimile Number

/mok@alliancegrp.com

E-mail Address

H.

Dual Party Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

I.

Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

J.

Patrick D Crocker

Universal Service Fund Mailings (Name)

107 W Michigan 4th Fl, Kalamazoo MI 49007

Mailing Address

269-381-8888

Telephone Number

/ 269-381-4855

Facsimile Number

/contact@nationwideregulatorycompliance.com

E-mail Address

K.

Patrick D Crocker

Gross Receipts Mailings (Name)

107 W Michigan 4th Fl, Kalamazoo MI 49007

Mailing Address

269-381-8888

Telephone Number

/ 269-381-4855

Facsimile Number

/contact@nationwideregulatorycompliance.com

E-mail Address

L.

Lifeline Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

Patrick D Crocker

This form was completed by, (print name)

President, Nationwide

Regulatory Compliance, LLC

Title

Signature

5/26/2011

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)